
Better Places Partnership Board

THURSDAY, 22 OCTOBER, 2009, at 18.30 HRS –CIVIC CENTRE, WOOD GREEN, HIGH ROAD, LONDON, N22 8LE

MEMBERS: Please see membership list set out below.

AGENDA

1. INTRODUCTIONS

2. APOLOGIES

To receive any apologies for absence.

3. URGENT BUSINESS

The Chair will consider the admission of any items of Urgent Business. (Late items of Urgent Business will be considered under the agenda item where they appear. New items of Urgent Business will appear under agenda Item 13 below).

4. DECLARATIONS OF INTEREST

Members of the Board must declare any personal and/or prejudicial interests with respect to agenda items and must not participate in the consideration of those items.

5. MINUTES (PAGES 1 - 6)

To confirm the minutes of the meeting held on 13 July 2009 as a correct record.

STRATEGIC DISCUSSION ITEMS:

6. FAIR TRADE FOR THE BOROUGH (PAGES 7 - 12)

7. FAITH AND RECYCLING -DISCUSSION PAPER (PAGES 13 - 16)

BUSINESS ITEMS:

8. PERFORMANCE AND PROGRESS AGAINST GREENEST BOROUGH THEMES

A presentation will be given.

9. UPDATE ON SUCCESSFUL GREENEST BOROUGH INNOVATION FUND BIDDERS (PAGES 17 - 20)

10. CLEANER HARINGEY CAMPAIGN LITERATURE AND UPDATE

Publicity material relating to the campaign will be circulated at the meeting.

11. GREENEST BOROUGH STRATEGY: 2ND QUARTER REPORT (PAGES 21 - 26)

12. PERFORMANCE MANAGEMENT HIGHLIGHT REPORT: 2ND QUARTER 2009 - 2010 (PAGES 27 - 38)

13. NEW ITEMS OF URGENT BUSINESS

To consider any items of new Urgent Business admitted under Item 2 above.

14. ANY OTHER BUSINESS

To raise any items of AOB.

15. DATES OF FUTURE MEETINGS

To note the dates of future meetings set out below:

- 1 December 2009
- 18 February 2010

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13 October 2009

AGENCY	NO. OF REPS	NAME OF REPRESENTATIVE
Haringey Council	3	Cllr Brian Haley , Cabinet Member for the Environment and Conservation (Chair) TBC Niall Bolger , Director of Urban Environment
Community Representatives	3	Sona Mahtani Cenk Orhan Pete G Ravenor
HAVCO	1	TBC
Haringey Fire Service	1	John Brown , Borough Commander Haringey
Metropolitan Police	1	Dave Grant , Chief Superintendent
Environment Agency	1	Esther Vanlith , External Relations Officer
Lee Valley Regional Authority	1	David Anstey , Director of Regeneration
London Remade	1	Ellen Struthers , Project Manager
Registered Social Landlords	1	Neil Mawson , Director of Metropolitan Housing Trust
New Deal for Communities	1	Lainya Offside-Keivani , Deputy Director, The Bridge NDC
Haringey Primary Care Trust/Haringey Council	1	Eugenia Cronin , Joint Director of Public Health *
Transport for London	1	Peter Livermore
Thames Water	1	TBC
Natural England	1	Judith Hanna , Community Liaison Executive
TOTAL	18	

**This is a joint appointment between Haringey Council and Haringey PCT*

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**MINUTES OF THE BETTER PLACES PARTNERSHIP (HSP)
MONDAY, 13 JULY 2009**

Present: Cllr Brian Haley (Chair), Nic Durston, Judith Hanna, Sona Mahtani, Lainya Offside-Keivani, Cenk Orhan, Pete Ravenor, Beverley Taylor.

In Attendance: Martin Bradford, David Brown, Maria Fletcher, Alex Gear, Tom Hemming, John Morris.

MINUTE NO.	SUBJECT/DECISION	ACTON BY
BPP25.	APOLOGIES Apologies for absence were received from the following: David Anstey Niall Bolger - Beverley Taylor substituted John Brown Eugenia Cronin Dave Grant	
BPP26.	URGENT BUSINESS No items of urgent business were raised.	
BPP27.	DECLARATIONS OF INTEREST No declarations of interest were made.	
BPP28.	MINUTES The Chair requested that progress be chased in relation to a number of outstanding issues: <ul style="list-style-type: none"> • Convening a meeting with officers from sheltered housing to discuss Community Transport Scheme. • Contacting partners to establish 'partner leads' for priorities under the Greenest Borough Strategy (GBS). • Obtaining information in relation to NI 175 from Transport for London. RESOLVED: <ul style="list-style-type: none"> • That the minutes of the meeting held on 16 April 2009 be confirmed as a correct record. 	DD (FS) DD (FS) DD (FS)
BPP29.	APPOINTMENT OF CHAIR FOR 2009/10 RESOLVED: <ul style="list-style-type: none"> • That Cllr Brian Haley be appointed as Chair of the Better Places Partnership Board for the ensuing municipal year. 	
BPP30.	APPOINTMENT OF VICE-CHAIR	

**MINUTES OF THE BETTER PLACES PARTNERSHIP (HSP)
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	<p>RESOLVED:</p> <ul style="list-style-type: none"> • That Cenk Orhan be appointed as Vice-Chair of the Better Places Partnership Board for the ensuing municipal year. 	
BPP31.	<p>APPOINTMENT OF A REPRESENTATIVE TO THE HARINGEY STRATEGIC PARTNERSHIP BOARD FOR 2009/10</p> <p>RESOLVED:</p> <ul style="list-style-type: none"> • That Cllr Brian Haley be appointed as the representative from the Better Places Partnership Board to the Haringey Strategic Partnership Board for the ensuing municipal year. 	
BPP32.	<p>PRESENTATION FROM THE BRITISH TRUST FOR CONSERVATION VOLUNTEERS</p> <p>The Board received a presentation from the Haringey branch of the British Trust of Conservation Volunteers (BTCV), a national environmental charity helping to deliver Parkforce outcomes in Haringey through a programme of environmental conservation volunteering and community outreach work.</p> <p>BTCV aims to create and enhance wildlife habitats and organises events and activities in parks and green spaces in the borough to benefit local communities. Outdoor education sessions for primary school children are run at Railway Fields, a local Green Flag nature reserve managed by the Trust as well as activities organised for children in school holidays, conservation volunteering and organised walks. Activities undertaken by the BTCV contribute to the achievement of outcomes under the Sustainable Community Strategy, the strategic aims of the Better Places Partnership (BPP) and a number of Local Area Agreement (LAA) targets such as NI 18: adult participation in active recreation.</p> <p>Confirmation was provided that activities run by the group cover the entire borough, based on the four Parkforce areas, with promotion via posters, website, attendance at events etc. Board members suggested that the HAVCO membership list could be used as part of the publicity campaign to promote the Trust's activities within the borough.</p> <p>RESOLVED:</p> <ul style="list-style-type: none"> • That the presentation be noted. 	
BPP33.	<p>CLIMATE CHANGE ALLIANCE PROPOSALS</p> <p>The Board received a report setting out proposals to develop a Haringey Climate Change Alliance (CCA) in line with other London boroughs and outlining potential structure, functions and membership arrangements. The main objective of the Alliance would be to co-ordinate activity across the climate change agenda including reductions in CO₂ emissions and the efficient management of environmental resources. This would be</p>	

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	<p>achieved through engaging with businesses, public sector bodies, community and voluntary sector bodies through providing support, advice and signposting for example providing environmental audits, training sessions etc.</p> <p>The Alliance was proposed to be operated as a council led organisation, sitting under the BPP. The Board considered that it would be more valuable for the Alliance to be led by voluntary or private sector representatives to ensure sign up from organisations not required to meet the same stringent statutory responsibilities as the council in relation to issues such as reducing CO₂ emissions. In addition, the Board stressed the importance of assigning clear targets and outcomes to the Alliance and promoting the benefits of sign up by organisations, including emphasising 'quick wins' and having 'low carbon heroes' to promote the agenda.</p> <p>Concerns were expressed regarding the proposal for the Alliance to be sited under the BBP and whether alignment with the HSP would complicate governance arrangements. It was suggested that Leeds could be used as a research case study as an example where the local CCA was operated as part of the local Strategic Partnership, to inform the development of the Alliance at Haringey.</p> <p>RESOLVED:</p> <ul style="list-style-type: none"> • That feedback from the Board be integrated into the proposed development of a Haringey Climate Change Alliance. 	<p>Enviro Res Officer</p>
<p>BPP34.</p>	<p>PROGRESS REPORT ON PARTNERSHIP DEVELOPMENT ACTIVITY</p> <p>The Board received a progress report on actions agreed at the last Board meeting with the objective of strengthening the partnership and improving focus on delivery of the GBS.</p> <p>In relation to structuring meetings of the BPP Board to facilitate monitoring of delivery against the GBS, the agenda for meetings now included consideration of strategic items and updates on delivery of the strategy.</p> <p>The Board noted the progress made in relation to identifying theme leads from partner organisations for each of the seven GBS priorities.</p> <p>An update was provided in relation to administration of the Greenest Borough innovation fund. Following the distribution of application forms to partners, a total of 12 applications for funding were received by the closing date. A briefing workshop and other promotional work had been undertaken through HAVCO to encourage bids from the third sector, through providing guidance and advice for prospective applicants.</p> <p>The next stage of the process would be the shortlisting of bids by officers, followed by consideration and award of funding by a panel comprised of selected BPP partners at the Chair of Cllr Haley. There was agreement for BPP members to contact Beverley Taylor, Assistant</p>	<p>All to note</p>

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	<p>Director (frontline services) with expressions of interest in being a member of the selection panel, with the aim of establishing the panel by the end of July. It was requested that the panel include one of the BPP community representatives.</p> <p>The potential for linking together projects covering a similar subject area was considered, as several bids had been submitted around engaging with the community and food sustainability.</p> <p>Concerns were expressed regarding equity of access to the fund, especially in relation to the Federation of Residents' Associations and Sustainable Haringey. Confirmation was provided that the fund was specifically for the BPP, with all prospective projects sponsored or delivered via the partners with the aim of developing the capacity of the partnership. Additionally, Sustainable Haringey was not eligible for membership of the BPP by virtue of being classified a non-constitutional body.</p> <p>RESOLVED:</p> <ul style="list-style-type: none"> • That the progress made in taking forward the agreed actions in developing the partnership be noted. • That the process for determining success of the Greenest Borough Innovation fund applications be agreed. 	
<p>BPP35.</p>	<p>PERFORMANCE AND PROGRESS AGAINST GREENEST BOROUGH THEMES</p> <p>The Board received two presentations setting out progress with respect to Priority 3 – <i>Managing Environmental Resources Efficiently</i> and Priority 7 – <i>Raising Awareness and Involvement</i> of the GBS.</p> <p>The Board were advised that the <i>Managing Environmental Resources Efficiently</i> priority covered a broad range of issues including climate change, energy, waste and recycling, sustainable food and water and land quality. Performance under this priority was monitored through a number of indicators including recycling rates, waste reduction targets etc. It was recognised that a number of key challenges for the borough requiring effective partnership working were positioned under priority 3 and involving key projects such as developing strategies for sustainable food and water, covering areas including conservation and flooding, and approaches for addressing issues such as climate change.</p> <p>The Board were advised that priority 7 was an overarching priority, focused around raising awareness and involvement and promoting a change in behaviour and education for the next generation. Events organised included the Haringey Green Fair, Going Green conference, an environmental education programme and outdoor publicity campaign.</p> <p>RESOLVED:</p> <ul style="list-style-type: none"> • That the two presentations be noted. 	

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<p>BPP36.</p>	<p>GREENEST BOROUGH STRATEGY: QUARTERLY REPORT</p> <p>The Board received a report setting out governance arrangements being developed for delivering the Greenest Borough Strategy (GBS), progress in implementing these arrangements and how future reporting to the BPP would be undertaken.</p> <p>The Board were advised that each priority under the strategy was sponsored by a senior manager within the council and would be underpinned by a priority board of key officers reporting into the main programme board. Progress in delivering the strategy would then be reported up to the BPP Board.</p> <p>In future, priority boards would be undertaking activity mapping exercises to allow progress against targets to be monitored and a summary report produced on a quarterly basis for the BPP. A road map setting out future events would also be produced and reported to the Board.</p> <p>RESOLVED:</p> <ul style="list-style-type: none"> • That the report be noted. 	
<p>BPP37.</p>	<p>REFRESH OF MEMBERSHIP AND TERMS OF REFERENCE: 2009/10</p> <p>The Board received a report setting out the membership and terms of reference for the BPP Board for 2009/10. It was agreed that any comments from Board members be forwarded to the Assistant Director's office.</p> <p>RESOLVED:</p> <ul style="list-style-type: none"> • That the proposed terms of reference for the Board for the new municipal year be agreed. • That Board membership for the new municipal year be confirmed. • That the Board note that proposals for continued development of the partnership may result in further proposals for changes to the membership at future meetings. 	<p>All to note</p>
<p>BPP38.</p>	<p>PERFORMANCE MANAGEMENT HIGHLIGHT REPORT</p> <p>The Board received a report updating on performance against LAA targets that fall under the remit of the BPP and the programme of projects in receipt of Area Based Grant (ABG) funding managed by the theme board.</p> <p>The Board queried whether proxy measures could be utilised to allow quarterly monitoring of indicators that were reported on an annual basis, including at least one from each priority area and where downwards performance trends had been observed.</p>	

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	<p>RESOLVED:</p> <ul style="list-style-type: none"> • That the report be noted. • That consideration be given to reporting appropriate proxy measures for annual reported indicators as part of the performance management highlight report received by the BPP. 	Exec. Policy Officer
BPP39.	<p>NEW ITEMS OF URGENT BUSINESS</p> <p>There were no new items of urgent business.</p>	
BPP40.	<p>ANY OTHER BUSINESS</p> <p>No items of any other business were raised.</p>	
BPP41.	<p>DATES OF FUTURE MEETINGS</p> <p>The following future meeting dates were noted:</p> <ul style="list-style-type: none"> • 20 October 2009 • 1 December 2009 • 18 February 2010 	

COUNCILLOR BRIAN HALEY

Chair



haringey strategic partnership

Meeting: Better Places Partnership

Date: 22 October 2009

Report Title: Fair Trade Status for the Borough

Report of: Alex Grear, Better Haringey Programme Manager

Purpose

To discuss with Better Places Partnership members the plans and actions required in order to achieve fairtrade status.

Summary

The purpose of becoming a fairtrade town is to contribute to tackling poverty by enabling disadvantaged producers from poor countries to receive a better deal, through encouraging people to purchase more fair-trade products.

A fairtrade town is any community that:

- Supports fairtrade and deepens understanding of the benefits fairtrade brings
- Takes action by choosing fairtrade products whenever possible and encourages others to do likewise.
- Achieves and continues to take action on the five fairtrade goals.

There are five goals which need to be achieved before a local authority area is granted fairtrade town status by the fairtrade foundation.

Recommendations

- Form a local Fairtrade steering group. This group will need to be separate from the council, and include members from a wide range of organisational backgrounds. This could be in conjunction with the Haringey Strategic Partnership, involving partners from the Better Places Partnership. Once formed, this steering group will be responsible for helping achieve various tasks and activities in the Fairtrade status bid.
- A comprehensive list of shops, cafés and restaurants that sell Fairtrade products is to be updated regularly. It is important to make sure the list is consistently monitored and more businesses are encouraged to sell fairtrade items.

- A suitable flagship employer, who is willing to promote and use Fairtrade products in their organisation, should be found. This organisation will act as a model organisation, setting an example to others in the borough.
- Speak with religious groups, to encourage places of worship in Haringey to use Fairtrade products for refreshments.
- Work with local schools to promote them working towards becoming a 'Fairtrade School' themselves.
- Approach the local colleges to use Fairtrade products, with the aim of them to gain 'Fairtrade College' status.
- Use a range of communication methods in order to promote the campaign across the Borough.

For more information contact:

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Background

Fairtrade means guaranteeing that producers in poor countries receive a fair price for the goods that they produce or, if they work on a plantation, that they enjoy decent wages and working conditions. It means they are paid a price that reflects the true costs of production and allows for investment in their communities or in their businesses. A guaranteed price is important to protect producers if the international price of a commodity falls. With a fair price for their produce, they can not only feed their families, but also look to the future and invest in such basic necessities as safe water supplies, sanitation, healthcare, and education.

Fairtrade marks or labels are utilised to guarantee standards for prices and working conditions for producers or goods bearing such marks. One such example in the UK is the fairtrade mark administered by the fairtrade foundation.

The Fairtrade foundation was established in 1992 by CAFOD, Christian aid, new consumer, Oxfam, Traidcraft and the World Development Movement. These founding organisations were later joined by Britain's largest women's organisation, the Women's Institute. The first fairtrade certified product, Green & Black's Fairtrade Maya gold chocolate was launched in 1994 and was shortly followed by café direct fairtrade coffee and clipper fairtrade tea.

Today, fairtrade standards are set for a range of commodities from the developing world including tea, sugar, cocoa, fresh fruits. The standards include fairtrade price which covers the cost of production and a premium which is invested in the local community.

Fairtrade town status

The Goals

First goal

- Local Council pass a resolution supporting Fairtrade

Haringey progress to date

Resolution was unanimously passed by the 24th March 2003 at a meeting of Full Council (Appendix 1).

- Commit to using Fairtrade products wherever possible – in meetings/staff canteens/corporately bought products

Haringey progress to date

Currently analysing contract process with suppliers

- Name a council representative to sit on the steering group

Haringey progress to date

The fairtrade agenda has now moved to the programme management of the Greenest Borough Strategy. Alex Gear will represent the council along with Cllr Haley on the steering group.

Second goal

According to Haringey's population (224,700), have at least 33 shops and 17 catering outlets (café/restaurants/pubs) that have 2 or more fair trade products on sale. The products must carry the Fairtrade mark, and outlets open at least three days a week.

Haringey progress to date

23 shops 10 catering outlets

Third goal

1. Engaging Workplaces

- Local workplaces (that can't sell Fairtrade products) to offer Fairtrade items to staff and clients.

Haringey progress to date

No current progress

- As Haringey has more than 100k residents, a flagship employer is required (large, influential and locally relevant organisation in the area). They will offer Fairtrade items as above, with the plan to gain Fairtrade status themselves. Cannot be the Council or other organisation in the below categories.

Haringey progress to date

No current progress

2. Places of worship

- Places of worship to promote Fairtrade to worshippers and use Fairtrade when serving refreshments *Suggested target: 50% of churches and a representative number of other faith groups.*

Haringey progress to date
Currently compiling a list of places of worship in order to make an approach

3. Primary and secondary schools
- Teachers and pupils learn about Fairtrade leading to Fairtrade products being used whenever possible in school (staff room, canteen, tuck shop).
Suggested target: 30% of schools (20 schools in Haringey).

Haringey progress to date
A question regarding fairtrade provision is currently being included in a school questionnaire to develop baseline information

4. Universities and colleges
- Students and staff promote Fairtrade, and Fairtrade products are available in campus cafes, shops and vending machines.

Haringey progress to date
No current progress

5. Other community organisations
- Clubs, societies, voluntary organisations and interest groups support Fairtrade and choose Fairtrade when refreshments are served.

Haringey progress to date
No current progress

Fourth goal

- Articles about Fairtrade and the local Fairtrade campaign have appeared in a range of different local media and publications. *Suggested period: over at least one year*

Haringey progress to date
No current progress

- Events take place over Fairtrade Fortnight and at other times of the year. *Suggested period: over at least one year*

Haringey progress to date
No current progress

Fifth goal

- A local Fairtrade steering group is formed, to ensure the Fairtrade Town continues to develop and gain new support. The following criteria apply:
 - The steering group meets regularly. *Suggested period: every 6 months.*
 - Members represent a range of local organisations and sectors.
 - The steering group leads ongoing action around the Fairtrade Borough goals, and submits the initial application for the area and all applications to renew Fairtrade status thereafter.
 - The steering group has responsibility for ensuring that events are organised during Fairtrade Fortnight each year.

Appendices

Appendix 1

Haringey Council's Resolution on Fairtrade

The following resolution on fairtrade was unanimously passed by members in March 2003

The Council notes

- 1) That falling prices for commodities such as tea and coffee are plunging millions of people in developing countries into poverty;
- 2) That fairtrade as defined by the fairtrade foundation guarantees producers a decent minimum price plus a social premium which funds community projects;
- 3) That guidance from government indicates that a preferential policy of procuring fairtrade products is compatible with EU legislation;
- 4) That the Mayor of London has launched a "fairtrade city" initiative for London;
- 5) That the London Borough of Croydon has achieved "fairtrade town" status awarded by the fairtrade foundation

And resolves to:

- a) incorporate a preference for fairtrade products in its own procurement;
- b) work towards fairtrade town status for Haringey, and to that end to:
 - I. encourage retailers and caterers in the area to supply fairtrade products
 - II. encourage other employers and organisations to adopt fairtrade procurement policies
 - III. establish a working group including officers and open to members of the public to promote these aims

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Meeting: Better Places Partnership
Date: 22 October 2009
Report Title: Faith and Recycling – Discussion Paper
Report of: Adam Hunt, Executive Policy Development Officer

Purpose

To inform a discussion around the barriers certain communities face in fully utilising recycling services and how faith 'infrastructure' (networks, groups, institutions) can be used to overcome these barriers.

Summary

It is well known that recycling participation and capture rates are lower in the east of the Borough compared with the west. The east of the Borough has more diverse, and more recently arrived, communities and this presents barriers to access and usage of a number of Council services, including recycling.

The main barriers are around language barriers and cultural practice in native countries, however, lower recycling rates amongst different communities can also be due to a perception of particular religious requirements – perhaps the most notable example being the Hasidic Jewish community where certain festivals have traditionally resulted in an increase in certain waste streams.

This paper seeks to inform a discussion as to how participation rates can be improved in our diverse religious and cultural communities and to what extent the Better Places Partnership members can use their knowledge of community infrastructure and networks to support this targeting.

For more information contact:

Name: Adam Hunt
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1. Background

1.1 According to the Office of National Statistics, Haringey is London's fourth most diverse Borough¹ - almost half of school pupils speak English as a second language and over 50% of the population is non white British. Within this, there are also some particularly large cultural groupings, including almost 40,000 Turkish speakers as well as large newer communities from Somalia and Eastern Europe. There is also an estimated population of 5,000 Hasidic Jews within South Tottenham (20,000 in total in the Stamford Hill area).

1.2 Increasing recycling rates is a key partnership priority for Haringey, this is reflected both in its status as a Local Area Agreement (LAA) target as well as a key National Indicator (NI 192). Currently, performance for recycling in the borough is at 24% against a year end target of 32%. Although we do not have specific figures for particular areas we do know that recycling routes in the west of the Borough take longer as more houses recycle (participation) and houses recycle more (the capture rate) compared with the east. This suggests that the biggest increases in participation and capture rates can come from households in the east of the borough.

2. Barriers to recycling in Haringey

2.1 Barriers to recycling are often similar to barriers more generally in accessing public services. Of particular importance are language barriers, communication barriers (non-access to the mainstream media) and cultural barriers to do with traditional practice in communities' homelands. There is also the issue of particular religious requirements impacting on recycling, this is most commonly seen in the Hasidic Jewish community, particularly around Pesach (Passover).

2.2 In certain communities, recycling is not an everyday concept. For example, there is no direct translation for the term 'recycling' in Turkish. Also importantly, some groups do not make use of the mainstream media (such as Orthodox Jewish communities) and, as such, engagement should be sought through existing community infrastructure including community leaders and religious groups.

3. What can Faith do?

3.1 All the major world religions speak positively about the environment; common themes include the respect humans should have for the environment and our role in stewarding the earth's resources. Therefore, it is no exaggeration to say that faith is a way in to overcome the actual barriers of language and culture.

3.2 Using faith as a tool for communicating and engaging has been successful where it has been tried. Preston City Council has had notable successes with extensive community engagement with its south Asian community. Key phrases from the Koran were highlighted to demonstrate that it is people's religious duty to recycle. They were also early in implementing a food waste

¹ ONS 2009

service and this has been extremely popular amongst the Muslim community as the composting of food waste helps them to meet religious obligations.

3.2 The London Borough of Hackney undertook a series of monitoring activities to review participation rates in their recycling services. This identified low rates of participation amongst the Hasidic Jewish population in Stamford Hill (and amongst its wider Turkish population). The Council decided to undertake a specific communications campaign aimed at the Hasidic Jewish community.

3.3 One of the barriers to targeting the Orthodox Jewish community was the fact that they made little use of mainstream media, as well as a perceived lack of trust that may be placed on people from outside their community. To overcome this, the Council approached local Jewish community groups to invite them to become involved in engaging their fellow residents. The Council also worked with community leaders and the Union of Orthodox Hebrew Congregations to deliver information about recycling and provide input into future campaign design. The Council also employed Jewish outreach workers to support this message. As well as sustained communications messages, there was also targeted messages linked to particular festivals and religious ceremonies.

Examples include:

- Purim festival (Usually in March): During this festival, a lot of wine is used and much communal cooking is done. Materials which were particularly targeted by media advertising at this time included glass bottles, aluminium foil and heavy cardboard (the latter is prevalent following all the festivals);
- Pesach festival or Passover (Usually in April): During this festival, many people do a spring clean and get rid of old items, including reusable bulky waste and clothing items. At this time, the media messages focused on encouraging donation of such goods to charities for reuse; and
- the Jewish New Year & Succot (September – October): Also known as the Feast of Tabernacles, this festival generates a lot of garden waste when Jewish families build "Succot" (meaning huts, shelters or tabernacles) as temporary dwelling booths. These are made of palm fronds and other organic materials and generate a significant amount of garden and other organic waste. The council used media messages and produced leaflets encouraging the use of available garden waste services over this period.

4. Points for discussion

4.1 What role can the Better Places Partnership play in utilising the existing community infrastructure to improve participation in recycling?

- What is the role for the Multi-Faith Forum?
- Can we use the neighbourhood management function more effectively (particularly as not all Local Authorities have this function).

4.2 How can we use our own diversity (e.g. the Council's diverse workforce, the BPP's wide range of networks) to engage with particular communities? Can we develop a true partnership model of engagement?

4.3 How can we understand our communities better e.g. are our collection times sympathetic to communities' (religious) requirements?

4.4 Communications

- Should we identify the important dates in religious and cultural calendars and target particular waste streams at these times (i.e. reusable bulky waste and clothes at Pesach which could be reused)?
- How can we target our communications messages to particular religious and cultural groups?



Meeting: Better Places Partnership

Date: 22 October 2009

Report Title: Update on Successful Greenest Borough Innovation Fund Bidders

Report of: Adam Hunt, Executive Policy Development Officer

Purpose

To update the Better Places Partnership on the successful bidders to the Greenest Borough Innovation fund.

Summary

The successful bidders were:

- The 'Markfield Travellers' project, led by the Markfield Project
- The 'Haringey Sustainable Environment Project', led by the BME Carers Support Service
- The 'Jamboree Playhuts Community Garden', led by Transition Finsbury Park
- The 'Hornsey Community Orchard and Edible Woodland Garden', led by NHS Haringey in partnership with Growing in Haringey

For more information contact:

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Background

2. Organisations that were successful in their applications:

1. The 'Markfield Travellers' project, led by the Markfield Project.

Project Sponsor: LB Haringey (Learning Disabilities Service)

Funding allocation: £12,112

Brief description of project:

Markfield is a registered charity based in Tottenham which provides a range of services for disabled people and their families. They run daytime and

evening social sessions for adults with Learning Difficulties, as well as youth sessions to promote independence skills for disabled young people.

The aim of the project is to provide support for young adults with Learning Difficulties to enable them to travel to and from sessions at Markfield using public transport, with the aim that they will learn over time to travel independently on public transport. This will reduce the need for service users to be transported in taxis and in the Markfield minibus.

2. The 'Haringey Sustainable Environment Project', led by the BME Carers Support Service

Project Sponsor: BME Carers Support Service (Community Link Forum representative and the Vice Chair of the Better Places Partnership Board)

Funding allocation: £32,000

Brief description of project:

The Haringey Sustainable Environment Project will create a community garden which will be managed by the community members that are considered to have a disability and their carers. It will be a site that is inviting, with free public access and attractive, with easy-to-find entrances and appropriate signage. Access issues for people with disabilities will also be considered and the garden will be created to appeal to a wide range of members of the community whom consider a disability. The garden will include a sensory trail for the those have lost one or more of their senses.

The Haringey Sustainable Environment Project will also address the Home Energy Conservation Act and deliver under it's priorities to:

- promote energy efficiency, Warm Front/Warm Front Plus grants and Energy Efficiency Commitment schemes to the community
- provide energy advice for households
- understand fuel poverty, the importance of energy efficiency and how to refer householders for additional assistance

This will be acheived through a qualified advisor that Haringey residents can arrange an appointment and obtain independent reliable advice and guidance regarding their household's energy efficiency.

3. The 'Jamboree Playhuts Community Garden', led by Transition Finsbury Park.

Project Sponsor: HAVCO

Funding allocation: £4,500

Brief description of project:

Low-maintenance soft fruits and herbs will be planted in eight large planters inside the Jamboree Playhuts space enabling children, their parents and other park users to learn more about food growing and to improve our access to local, fresh and organic food. Multilingual information signs will be placed inside and outside the perimeter fence explaining how to plant and maintain organic herbs, fruit bushes and vines as well as their health benefits. The parents and staff at Jamboree will have an additional resource for children's

activities as they will be able to involve children in watering, weeding, observing and eating the produce.

4. The 'Hornsey Community Orchard and Edible Woodland Garden', led by NHS Haringey in partnership with Growing in Haringey

Project Sponsor: NHS Haringey

Funding allocation: £34,000

Brief description of project:

This project will develop a community orchard and edible woodland garden, vegetable and herb gardens and wild-life area on the disused land that is part of Hornsey Central Health Centre. This will be a community-led project that will engage local residents, health service users, local schools and other voluntary sector organisations in recreational and educational activities in a safe and enclosed outdoor space. The focus of the project will be to promote health and wellbeing through growing food and therapeutic interaction with nature, promoting healthy eating and physical activity, increasing safe access to outdoor space and through community participation and involvement. Food produce grown at the site will be shared amongst volunteers and surplus distributed through community outlets with the potential to develop social enterprise and not-for-profit ventures.

Once established the community garden would involve the GP practices and community health services based at Hornsey Health Centre to refer patients who may benefit from gardening and outdoor activities to enhance health and wellbeing. Other site users would be potentially vulnerable groups who would benefit from a safe, enclosed outdoor environment, including children and young people from local schools, mental health service users, older people and other vulnerable adults from community and voluntary organisations. The therapeutic and educational value of interaction with nature and participation in gardening activities has long been recognised. There is also much local enthusiasm and interest in creating community food growing spaces and the project would link with the Growing in Haringey initiative as well as other local and regional networks, such as the Mayor of London's Capital Growth scheme. Development of a community orchard would meet a large gap in current provision as there is no such resource in Haringey. The site is ideally suited for this purpose as it is an enclosed and protected space attached to existing community facilities and services.

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Programme:	Greenest Borough Strategy	Report Author:	Alex Gearr/Rob Mathers-Reilly	Reporting period:	Sep-09	No. of projects	29 Key Projects 1 Completed Project 55 Live Projects
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Programme Status Review

Quarter two of 2009/10 has seen a number of key achievements aimed at delivering the Greenest Borough Strategy.

First and foremost Haringey council are delighted at the successful bid to establish a low carbon zone in Muswell Hill. Developed with a cross departmental team along with external partners such as Muswell Hill Sustainability group and British Gas, the bid will involve 1000 buildings including private houses, homes for Haringey blocks, 3 schools and up to 30 businesses.

A scheme aimed at making energy monitors available to the community has been launched. The wireless monitors show how much electricity is being used, including the appliances costing the most to run. They can now be accessed from all libraries within the borough.

Further to the changes in quarter 1, the recycling service available to residents has improved once more in quarter 2. The mixed-material (commingled) recycling collection now includes an expanded range of materials.

- They are:
- Drink cartons (such as Tetra Paks)
 - Plastic bags
 - Plastic pots, tubs, trays and punnets (including yoghurt pots and margarine tubs)
 - Plastic in addition to the paper, cardboard, plastic bottles, tins/cans and glass bottles/jars that could already be recycled through our green box, estate and bring bank services.

Haringey Council has also signed up to the national 10:10 project, which encourages individuals, businesses and organisations to reduce their emissions by 10 per cent during the year 2010.

The project, backed by groups such as the Carbon Trust, aims to put pressure on governments ahead of December's UN climate talks in Copenhagen. While politicians have argued for 2030 as a target date, scientists say this is too late and world emissions need to be cut now.

The pledge has so far been signed by organisations including the Royal Mail, as well as by individuals, but the City Council is hoping that by signing up to the project, other groups across Manchester will be encouraged to follow.

An energy infrastructure study has been completed with the findings to be analysed and discussed over quarter 3. The study is in two parts: the first of which is to develop a model for assessing energy capacity for development options. The second phase is to evaluate the impact of energy infrastructure on the environment.

Publicity has continued over quarter 2 as an outdoor campaign focussed on water conservation began. Supported by the Energy saving trust, the campaign aimed to promote the advice service on offer. Following this an advertising campaign ran promoting the laundromat.

Traffic Light Commentary

ID	Project	Timescales	Resources	Budget	Issues	Risks	Comment
Priority 1 - Improving the urban environment							
11A2	Waste Management Contract	G	G	A	G	G	10 bidders completing PQQ responses. Evaluations and bidder presentations will take place in September. Public consultation included in July's Haringey People and Officers have attended all area assemblies with final report due in October. There is one amber risk in relation to budget (See R17 below), the overall risks are Green.
13A2	Improve Cleanliness	A	A	G	G	G	Action plan for dumping is in place. Survey of pilot group residents completed, programmes of targeted enforcement in place and consultation with trade waste providers started. BV199 action plan is in place. Emphasis will be on a combined new plan for dumping and cleanliness under priority of 'Cleaner Haringey'. Timescales - Need to reschedule outstanding and new actions. Resources - Env Crime restructuring has establishment gaps.
13A7	Street Enforcement Reshaping	A	A	A	A	A	Staff and trade unions were formally consulted on the new structure, job descriptions and proposals for extended hours of operation. General Purposes Committee on 25 July approved the new structure. Process mapping is ongoing. A communications strategy is being developed. The project is Amber due to the uncertainty over mobile working funding.
13A13	Active Citizens	N/a	N/a	N/a	N/a	N/a	Project yet to begin. Consultation with existing CVs in Sept 09.
Priority 2 - Protecting the natural environment							
22A1	Biodiversity Action Plan	N/a	N/a	N/a	N/a	N/a	Draft plan discussed at BH Board July 2009. Reporting to begin next month.
23A2	Parkforce	G	A	A	A	G	Internal resources are deployed but are limited by hours available within Parks budget
24A4	Markfield Park	A	G	R	R	R	Until we know when Transco will connect the gas supply to the pavilion, we have no date for the overall park work to be complete.
24A5	Lordship Rec	G	G	R	A	A	Community concerns for the proposed designs for the landscape and water course requires consideration and some remedial actions.
	Muswell Hill	A	G	G	A	G	Timescales - The Tendering process timeline to be adjusted in light of consultation and visitor survey outcomes. Issues - milestone dates needs re-working to meet tendering and procurement committee dates and provide planned opportunity to catch up.
	SLIP	G	G	A	A	G	Bidding for DCMS funding may impact on PRP programme. Currently £45k underspend due to timing of invoices, rectified in September. Although likely underspend in Sept due to late start of Reception works now October.
24A14	Enfield Crematorium	N/a	N/a	N/a	N/a	N/a	Project at initiation stage
Priority 3 - Managing environmental resources efficiently							
31A1-4	NI 186 / Carbon Reduction Strategy	G	G	G	G	G	Project on-course
31A5-8	Low Carbon Energy Projects	G	G	A	G	G	Currently no budget for renewable/low carbon technology for borough wide projects (corporate/school buildings can access SALIX and SIF). This may have made our application to Low Carbon Zones less likely to be successful compared to other local authorities.
31A9-12 & 32A7	Carbon Pledge Scheme	G	G	A	G	G	No budget available. Funding will be needed to support delivery of activities/events provided through the CCA, to support members and encourage participation. Costed proposals for this scheme being prepared (other LAs have required approx £20kin year 1).
33A1-8	Increasing Recycling Schemes	G	G	A	A	G	Two services brought forward to help improve performance, which has had an impact on the budget. Awaiting confirmation that budget can be brought forward.
Priority 4 - Leading by Example							
	Accommodation Strategy	G	G	G	G	G	Options for Strategic Housing's public facility and HfH referred to CEMB. Works on Level 6, Alexandra House underway for late-August occupation. Consultation underway with next groups due to move. Refurbishment of RPH former tenants' floors underway.
	LA Carbon Management Programme	A	G	A	R	G	Largely dependent on engagement with schools. Programmed works currently exceeds budget. School gas consumption is increasing year on year.
	Sustainable Procurement Action plan	A	A	G	G	A	SPAP complete and endorsed by the Better Haringey Stream Board. Require assurance on forward plan commitment. Only sustainable procurement manager working on the action plan. Risk of Colleague rejection.
	Fleet Management	R	R	G	R	G	Fleet Manager currently on long term sickness leave - therefore currently unable to develop the fleet action plan.
Priority 5 - Ensuring sustainable design and construction							
51A1-2	Sustainable and Renewable Energy (Phase 1 & 2)	G	G	G	A	G	The study is aspirational and is based on number of development scenarios for the pilot sites.

53A3	Zero Carbon Buildings	A	A	A	A	A	G	Yet to begin. Project Brief to be developed. Currently no budget. Support from other services responsible for the programme being received.
Priority 6 - Promoting sustainable travel								
61A4	School & Work Travel Plans (S&WTP)	G	G	G	G	G	R	School travel plans to be reviewed by 30 September and it is expected 5 workplace travel plans will be in place by target date.
62A3	Bus Routes	G	G	G	G	G	R	Public Transport Liaison meeting held in April 2009 bus service issues discussed; North London Transport Forum meeting held issues of public transport discussed. Responded to recent TfL consultations on bus service changes. TfL undertaking a review of a number of bus routes and renewing contracts in 2010. Risk - TfL may not take into account our suggestions for service changes.
62A4	Community Transport	G	G	G	G	G	G	Budget issue resolved - funding for scheme through LIP 2010/11
63A3	LCN+	G	G	A	G	G	R	Project has been running for several years and was due for completion at end 2010. 2009/10 programme includes developing link 81 [Archway Road to Alexandra Palace station], link 79 [Bounds Green road junction with Truro Road] and link 83 Green Lanes.
63A1	Greenways	G	G	A	G	G	A	Projected spend is based on our overall programme to completed the network. Schemes will be developed within and limited by our actual funding available
Priority 7 - Greening the City								
71A1	BH Green Fair & Awards	G	G	G	G	G	G	Green fair and awards successfully held. £8000 received in sponsorship and £800 in stall fees. Closure Report to go to July P7 Board.
71A2	Going Green Conference	G	G	G	G	G	G	Planning for the next conference will commence in October
71A3	Outdoor Campaigns	G	G	G	G	G	G	Currently awaiting further information on the MY Haringey campaign.

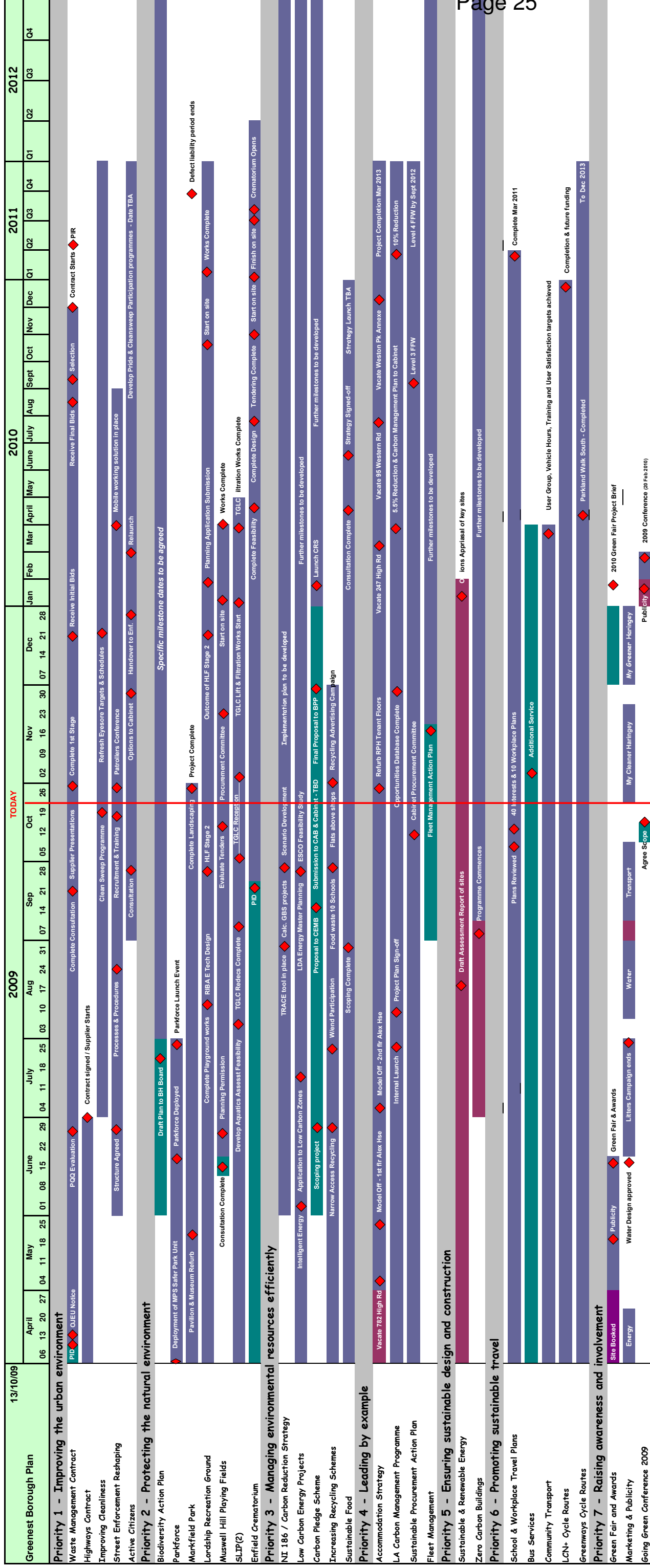
Key programme risks (red/amber risks only)

Item	No	Title	Description	Impact	Probability	Proximity	Mitigation	RAG		
								9	10	36
								Owner	Resolution date	
24A5	R-2	Lordship Rec - Miscoconnections to River Moselle.	External to the park misconnections up stream impacting on the open water facility with the park. Water quality issues are still a cause for concern.	H	H		The EA have offered their support and financial contribution towards hydrodynamic separators which can assist in cleaning polluted water. The EA are looking into the feasibility and costs of this option outside the project to ensure the river design continues to progress. LBH will continue to pressurise Thames Water to improve the misconnections in the Tottenham area.	LBH (AR)	04-Jul-05	R
24A5	R-3	Lordship Rec - Budgets and Financial projections	From the stage 1 submission design developments for the projects have now been confirmed with implications for the project budget and match funding requirements under the conditions from the HLF.	H	H		Detailed cost planning exercise at RIBA Stages D and E to give a clear indication of the cost trends for the works proposed. Detailed Value Engineering Exercise to take place once costs have been reconciled against the budget.	NPS/LBH	2009	R
24A5	R-4	Lordship Rec - Construction delays	Delays in the construction process with a view to the 2012 Olympics impacting on labour and materials for projects in the London area.	H	H		Early decision to proceed to tender to ensure the project is complete ahead of the Olympic Village completion date.	LBH (AR)	2011	R
24A5	R-5	Lordship Rec - Health and Safety	Implications for the procurement and management of the project in the park to ensure areas are accessible to members of the public during the construction phase of the works. An agreed phasing and management of the works and community engagement.	H	H		An agreed procurement route to be developed and agreed with all parties to ensure the appointment of a Principal Contractor under the terms of the HSE with overall responsibility for the safety on the site for all of the projects scheduled.	NPS/LBH	2009	R
24A5	R-6	Lordship Rec - Statutory Controls	Due to the land designation being MLO the prospect of onerous Planning Conditions being applied may impact on the development of the schemes as proposed.	H	M		Early discussions with Statutory development control from LBH and public consultations have taken place to reduce the potential unknown conditions being applied.	NPS	2009	A
24A4	R7	Markfield Park - O'Donovan's problems	Inadequate monitoring / lack of enforcement action against O'Donovan's leads to continual polluting of surface water drainage.	M	H	On-going	Enforcement need to investigate this regularly and penalise them if problems arise.	Enforcement	On-going	A
24A4	R8	Markfield Park - Gladesmore's works in park	Gladesmore Community School plan to carry out drainage improvements in the school as part of their BSF works. Some of the work needs to be done in the park which will lead to more construction work being carried out in Markfield after our works are complete.	M	H	Aug-09	Work with the school to investigate an alternative solution for these works that doesn't involve working in the park. If no alternative solution can be found, measures will have to be put in place to safeguard the park.	Property and Contracts	On-going	A
24A4	R9	Markfield Park - Additional costs	Whilst the contractors are still on site, there is the possibility that additional problems will be encountered that will have additional cost implications.	H	M	Aug-09	Report any problems when they arise and try and manage the budget within the agreed costs.	Recreation	On-going	R
	R10	Sustainable Procurement Action Plan - Colleague rejection	Contract officers may reject the changes proposed	H	M	Ongoing	Category managers to be fully briefed on agenda. Regular audits of compliance.	BB	12-Jan-10	A
	R11	Staff Travel Plan - All travel plan initiatives requiring funding	Travel Plan annual monitoring/survey & review. Cycling parking infrastructure, doctor bike events, promotional activities cycling + walking events. Annual licence for car sharing facility. Purchase of electric pool bicycles.	H	H	Ongoing	Does not happen?	EL	Ongoing	R
62A3	R13	Bus Services - No action by TfL	TfL as bus service planning authority takes no action on changes sought by the Council and other stakeholders	M	H		Provide strong support and justification for the changes sought. Better understanding of TfL's decision making in developing bus services.	Malcolm Smith	TBA	R
63A3	R14	LCN+ - Failure to implement by end 2010	Project has been on going for several years and was due for completion at end 2010.	M	H		Seek alternative funding such as STUB. Metrology for allocating TfL LIP funding changing from 2010/11. Decisions need to be made on allocation by September 2009.	Demos Kettinis		R
63A1	R15	Greenways - Funding availability	TfL has allocated funding for 2009/10 and put forward initial allocation for 2010/11. However, future funding and hence delivery is uncertain.	H	H		Seek alternative funding such as S106	Demos Kettinis		R
11A2	R17 New	Waste Management Contract - Budget	Allocation of 500k for consultants and 450k for staff is estimated at this stage to be inadequate. Due to costs including long term sickness, pro-rate salaries of other participating staff and unknown costs of additional resources (external consultants).	M	H		Detailed costing to be incorporated into the Procurement and Consultation Plans. Scope of external Legal Services to be determined and costed.	Emma Cahillane		A
13A2	R18 New	Improve Cleanliness - Failure to receive IT funding for mobile working	This will make area working more difficult, meaning less visibility for officers as they spend longer in and travelling to the office.	H	M	Sep-09	Ongoing engagement with IT Business Lead. Business Case to be submitted to Corporate IT prioritisation board.	Beverley Taylor		A
13A3	R19 New	Improve Cleanliness - Launch in September without full working establishment	Due to officers refusing new terms and conditions or not engaging with ring fences.	H	H	Sep-09	Interim cover arrangements to be agreed an implemented. Profile and timing of launch will reflect preparedness.	Robin Payne		A
13A4	R20 New	Improve Cleanliness - Raised expectations	Service unable to deliver on raised expectations for ward level working.	H	M	Oct-09	Focus on high profile and problem wards, process mapping and cross UE processes. Consultation.	Robin Payne		A
13A5	R21 New	Improve Cleanliness - Insufficient capacity to support improvements to CVs	There are no transferable resources and no potential for new investment.	M	M	Mar-09	Will need to look at potential for model of support to follow neighbourhood model	Robin Payne		A
13A6	R22 New	Improve Cleanliness - Inadequate resources to launch new service in September	Back office support to complete communications and new systems so they are ready to use.	M	M	Sep-09	Project Support Officer to be seconded full time to project from mid July, with additional support identified for launch event.	Robin Payne		A

Key programme issues (red/amber issues only)

Item	No	Title	Description	Mitigation	Financial Impact	Owner	RAG		
							5	9	21
24A5	I-1	Lordship Rec - New river source	Due to the water quality in the existing river Mosselle with confirmed bacteria and silt levels not being of an acceptable quality to allow for the water to be used in the new open water channel there is a possibility that the water course will be dry.	The use of the ground water drainage from the surrounding area to both improve land drainage and provide a water quantity has now been explored and proposed.	See Cost Plan	LBH/NPS	R		2009
24A5	I-2 New	Lordship Rec - Match Funding (Previously Risk R-1)	For HLF to consider the Stage 2 submission, all match funding must be confirmed. This was scheduled for September 2009 but the earliest date it could now be achieved is January 2010 .	Various options to address the funding gap are currently being pursued.	The funding gap is £1.4m	LBH (AR)	R		Feb-10
24A4	I-3	Markfield Park - Misconnection problems	Enforcement were responsible for a very successful programme of misconnection resolution in 2007/08. The project is now the responsibility of Strategic and Community Housing. We believe that this programme has now been stopped. The misconnections must continue to be enforced so that the risk is minimal of the park flooding with contaminated water in a storm event.	Ascertain if this work is being progressed.	Unknown	Strategic and Community Housing	A		Immediate
24A4	I-4	Markfield Park - Potential future sewage disorgement	Potential future sewage disorgement risk in the park as Thames Water's recent work shows the problems in the catchment areas to be very complex. Major capital investment in the drainage infrastructure is required to resolve this issue.	Work in partnership with Thames Water to resolve problems when they arise. It is Thames Water's responsibility to resolve most of the problems but they may need our permission for some of the work.	Unknown	Rec Services & Thames Water	A		Immediate
24A4	I-5	Markfield Park - Project costs	Project costs are likely to exceed the budget.	Reduce costs wherever possible on site. All additional costs have to be signed off by Paul Ely.	£223k	REC Service&CPG	R		Jun-09
24A4	I-6	Markfield Park - Unresolved leases	The leases for the pavilion, café and Markfield Project are all still unresolved. The café lease is in its final stages and due to be completed imminently.	Work with Property Services to finalise these leases.	£0	Property services	A		Aug-09
	I-7	Muswell Hill - Projected Milestone dates revision.	The original timescale was set to achieve a March 2010 completion assuming a 16 weeks works programme. Key dates included a desire to report to the September procurement meeting dates. The scheme is currently 3 weeks behind.	Tender documents need to be commenced ASAP, whilst the timescale is reappraised around a later available procurement committee date.	£0	Martin Hall	A		TBA
	I-8	SLIP - PRLC Pool hall refurbishment & DCMS bid	Seeking to use current SLIP fund to match against DCMS Bid to further increase programme at PRLC and widen to other centres to improve swimming asset. Do not expect decision on funding until Feb/Mar10. Thus may impact on current timescales for PRLC Pool Hall Refurb.	To seek early indication of when successful bids will be announced, and in tandem conduct feasibility study of PRLC in case of unsuccessful bid, so not to delay project for Summer 2010. Successful bid may push project back to winter 2010, due to additional feasibility work on other centres	Potential positive impact, if DCMS bid is successful between £500k and £1m	Andy Brigs	A		Seek announcement date from DCMS (By Oct 09)
33A1-8	I-9	Increasing Recycling - NI 192 performance	Target for 09/09 not met and projected performance below target for 09/10 owing to external factors	Recycling Action Plan drafted, identifying services or initiatives to boost performance. Two services already brought forward from original planned start date of October 2009.	£0	SM	A		Mar-10
33A1-8	I-10	Increasing Recycling - Recycling budget	New services for 09/10 allocated half-year funding for October 2009 introduction, but two services brought forward to improve NI 192 performance. Revenue budget spend is therefore above profile.	Request submitted to bring forward the second half-year allocation of revenue funding from 10/11. Other costs will be contained through continual budget management.		SM	A		Mar-10
	I-11	Fleet Management - Sickness	Fleet manager currently away from work on sickness leave so is therefore unable to develop the fleet action plan	Source of funding to promote travel plan initiatives through promotional activities through the year.	£0	DB	R		Nov-09
51A1-2	I-12	Sustainable and Renewable Energy (Phase 1 & 2) Pilot sites	Until development proposals are forthcoming in respect of these sites it will be difficult to begin negotiations on the energy issues arising from the development options	Change in date for paper to be submitted to the Leading by example board (November 2009)	None	SN	A		Jan-10
72A1-5	I-13	Environmental Education/Schools - Attendance at teacher training	Teacher attendance at special twilight sessions on Sustainable Schools has been low.	Consultation to be carried out with teachers as part of school auditing process to determine most appropriate timing and format for training.	None	JC	A		Dec-09
	I-14 New	LA Carbon Management - School energy consumption.	School gas consumption is increasing year on year	SSIF fund to be launched	Initial capital outlay will be recovered in the short to medium term through return on investment	BB	R		On-Going

Greenest Borough Strategy Road Map



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Meeting: Better Places Partnership Theme Board

Date: 22 October 2009

Report Title: Performance Management Highlight Report: Second Quarter (July – September) 2009/10

Report of: Neil Gage, Head of Performance, Research and Analysis, Urban Environment

Summary

This report highlights performance against the Local Area Agreement targets which the Theme Board leads and contributes.

The majority of indicators are reported on an annual basis, although where available the latest available information, covering Quarter Two data is reported.

Exception Commentary

The Better Places Partnership leads on a number of LAA targets. This includes fourteen National Indicator targets negotiated and agreed with Government agencies, and 4 which are local commitments (local indicators). Three of the four local indicators are measured and reported annually.

Performance against local indicator L0127 is exceeding target, at 14% compared to a target of 20%. Data for the remaining three indicators will be available at the end of the year.

With regard to the National Indicators, NI 192 is reported on a quarterly basis. Performance for Quarter Two at 24.03% is below target of 32%. Action is being taken to improve performance against this indicator and actions for improving performance are outlined in the report below.

NI 195 a-d is reported on the basis of three four-month tranches. Data for the next tranche, covering the period of August – November, will be available for reporting in December.

Recommendations

To note the current position of performance arising and to continue to monitor action being taken to resolve issues.

For more information contact:

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Better Places Scorecard 2009-10

Sort	Short Name	2008/09		Q1 2009/10			Q2 2009/10			2009/10			Latest Note
		Value	Target	Value	Status	Short Trend	Value	Status	Short Trend	Value	Target	Status	
BV119e CPAC9L AA	The overall % satisfied with parks/open spaces (2007-2010 stretch target)	72%	60%	Not measured for Quarters						77%			Final published Place Survey result from Communities and Local Government
L0117(LAA Local)	Increase in number of green flag award parks (2007-2010 stretch target)	12	10	Not measured for Quarters			14			12			
L0118(LAA Local)	Increase in number of green pennants (2007-2010 stretch target)	3	3	Not measured for Quarters			4			7			A verbal update will be given at the meeting.
L0127(LAA Local)	'Combined litter and detritus cleanliness score for the 3 super-output wards based on former BVPI 199a inspection and scoring methodology'	16.6 %	20%	16%		20%	14%			20%			
NI 1	% of people who believe people from different backgrounds get on well together in their local area	75.6 %	81%	Not measured for Quarters						77.9 %			Final published Place Survey result from Communities and Local Government
NI 6	% of people who take part in formal volunteering at least once a month.	21%		Not measured for Quarters						22.7 %			Final published Place Survey result from Communities and Local Government. No target was set for 2008/09.
NI 7	Environment for a thriving third sector	18.9 %		Not measured for Quarters						21.9 %			No target was set for 2008/09, this performance will act as baseline for future years. Targets for 2009/10 and 2010/11 are now set.
NI 140	Fair treatment by local services	60.8 %	62.6 %	Not measured for Quarters						62.6 %			Final published Place Survey result from Communities and Local Government
NI 154	Net additional homes		1657	Not measured for Quarters						1602			ABG Funding : £ 0

Sort	Short Name	2008/09		Q1 2009/10			Q2 2009/10			2009/10			Latest Note
		Value	Target	Value	Target	Status	Short Trend	Value	Target	Status	Short Trend		
	provided												<p>Explanation of current performance:</p> <p>The effects of the economic downturn and subsequent stagnation of the housing market are expected to result in supply figures falling. This reflects the sharp decline in development activity and the number of new starts achieved during 2008/09.</p> <p>Due to the length of the lead-in time from project inception to the completion of new homes, the effects of the recession are likely to be seen in the local supply figures for the next two years.</p> <p>The number of residential applications decided fell from a high of 348 in 2007-08 to 297 in 2008/09 which will have a knock-on affect on the number of project starting on site in 2009-10.</p> <p>N.B. The current LAA target is 1602 for 2009-10 and is based on figures generated from the 5 year planning trajectory have been adopted as the LAA targets i.e. 1,602 for 2009/10 as opposed to the London Plan adopted figure of 680 per annum.</p> <p>The figures from the 5 year trajectory include...</p> <ol style="list-style-type: none"> 1. Unimplemented planning consents 2. Allocated sites from the UDP 3. Small windfall sites coming forward 4. Empty properties brought back into use <p>The timescales for all the sites that came out of this trajectory work were based on assumption. The figures that have been adopted as our LAA targets are best case scenarios if absolutely everything comes forward and in this respect are unrealistic.</p> <p>This issue has been raised with GOL who are at present unwilling to allow us to revert back to the 680 London Plan target. However this is a frozen target and we should be able to reassess the targets this coming year and agree more realistic figures.</p>

Sort	Short Name	2008/09		Q1 2009/10			Q2 2009/10			2009/10			Latest Note	
		Value	Target	Value	Target	Status	Short Trend	Value	Target	Status	Short Trend	Value		Target
														Current Activities: It is likely that applications under the threshold for affordable housing and therefore reliant on sales will increase as the market recovers. Over quarter one of this financial year the number of sales and the average house price has increased however figures are still considerably lower than this time last year. Activities are underway to support the delivery of larger projects i.e. those with an affordable housing element. These activities are listed in the exception report of NI 155.
NI 158	% non-decent council homes	36%	36%	Not measured for Quarters								30%		This is an annual indicator reported at the end of the year (Unilke BV184a). There were 5714 non-decent homes at the end of Q1 equating to 35% of the total stock (16,358). It is forecast that by the end of Q4 the target of 30% (HfH Business Plan 2009-14) will be exceeded with 4605 non-decent homes out of a total holding of 16,343 homes (28%)
NI 175	Access to services and facilities by public transport, walking and cycling			Not measured for Quarters										TfL data still not available. A meeting with TfL was held on 07 April and it was suggested to adopt a measure of access to schools and to GP surgeries subject to Lead Member's approval. Once this is approved, we will be able to set targets for this indicator.
NI 186	Per capita reduction in CO2 emissions in the LA area		3.6	Not measured for Quarters							7.4			This performance is measured annually by DEFRA, with figures published with a 2 year time lag. As such, the performance for 2008/9 of 4.9 (released by DEFRA in Sept 08) is based on 2006 data. Any effects made to this performance during 2008/9 will be published in 2010/11. The performance for 2008/9 showed an increase in the actual tonnes of carbon emitted in the borough compared with the previous year, however, the total population also increased so the overall performance of 4.9 tonnes per capita stayed the same. 2007 figures will be available in September 2009.
NI 187a	Tackling fuel poverty – % of people receiving income based benefits living in homes with: (i)	13.5 3%		Not measured for Quarters							12.5 3%			This Indicator relates to the SAP ratings of homes occupied by vulnerable households. Performance is assessed on the basis of a postal survey form sent to 5000 households (selected at random from a list supplied by the

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	Low energy efficiency													Benefits and Local Taxation Service) that is sent out in December each year. The returned survey forms are analysed and returns submitted to DEFRA by the end of February. Although the results of the 2009/10 survey will not be known until February 2010, the results for 2008/09 showed that 13.5% of vulnerable residents were living in homes with a poor SAP rating of less than 35 (compared to this year's target of 12.5%) and 13.0% of vulnerable residents were living in homes with a good SAP rating of above 65 (compared to this year's target of 14.0%). The target is based on matching the average percentage decrease in England (0.8%). Haringey's Affordable Warmth Strategy 2009-19 will be published in Autumn 2009.		
NI 187b	Tackling fuel poverty – % of people receiving income based benefits living in homes with: (i) High energy efficiency	13.0 4%		Not measured for Quarters								14%		This Indicator relates to the SAP ratings of homes occupied by vulnerable households. Performance is assessed on the basis of a postal survey form sent to 5000 households (selected at random from a list supplied by the Benefits and Local Taxation Service) that is sent out in December each year. The returned survey forms are analysed and returns submitted to DEFRA by the end of February. Although the results of the 2009/10 survey will not be known until February 2010, the results for 2008/09 showed that 13.0% of vulnerable residents were living in homes with a good SAP rating of above 65 (compared to this year's target of 14.0%). The target is based on matching the average percentage increase in England (0.8%). Haringey's Affordable Warmth Strategy 2009-19 will be published in Autumn 2009.		
NI 192	Percentage of household waste sent	23.7 9%	28%	24.5 %	32%			24.0 3%	32%			24.3 8%	32%			Explanation of current performance Performance for September is 25.1%. The year to date

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	for reuse, recycling and composting (2007-2010 stretch target)												<p>recycling rate is below the stretch target of 32% for 2009/10, at 24.03%. Performance is below target owing to a number of factors that have led to the recycling rate being around 4-5% lower than would be expected based on previous years:</p> <ul style="list-style-type: none"> - Changes in the method of apportioning household and non-household waste, resulting in more waste being counted as household waste than was previously. - A reduction in the reclaimed recycling from North London Waste Authority. - Application of new recycling contamination rate by NLWA. <p>Current Activities</p> <p>A detailed Recycling Action Plan is in place with the central aim of maximising performance in 2009/10 towards the 32% target, although this remains an extremely challenging target. The Environmental Resources management team meet weekly to review progress on the plan.</p> <p>The actions identified in the plan are estimated to have the potential to improve performance above the current YTD figure by a number of % points, with the majority of actions programmed to take effect from Oct 09 when a number of service developments will come into being. More detailed quantification of the expected impacts of actions is being undertaken as part of a service review referred to below.</p> <p>Key actions within the plan include:</p> <ul style="list-style-type: none"> • Service review to be conducted in Sept/Oct 09 to identify most effective actions for performance improvement for implementation from Oct 09, supported and partially resourced by national body, Waste & Resources Action Programme (WRAP). • Major communication drive programmed for Oct-Nov 09 to tie in with increased range of materials accepted (Oct 09) and completion of investment programme to provide mixed recycling collection to all households (with roll-out of flats above shops service, Oct 09) • Rolling programme of door-knocking in areas of low/medium participation and recycling presence at public

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													<p>events through 4-person participation team, throughout 09/10.</p> <ul style="list-style-type: none"> • Weekend 'blitz' campaign to engage residents, giving out containers and information to all residents in an area (up to 1500 hh per day), started in July 09, programmed to run through autumn. • Expansion of materials accepted from Oct 09 (to also include plastic trays, bags and pots and cartons) will reduce contamination rate. • Addition of new materials for recycling at Reuse & Recycling Centres, including all waste wood – Sept 09. • Alternative methods for calculation of household and non-household waste being investigated to provide more accurate household waste figure, with potential to be applied within 09/10. • Ongoing action to ensure Edmonton's bulk waste recycling facility is fully utilised by Haringey vehicles, and identification of opportunities to reclaim additional recycling from more vehicles. • Recycling facilities at all schools, a large number of community and faith centres. Continuing development in this area, with food waste collections for a minimum of 10 schools from Sept/Oct 09, and as further community links are built. • Two officers working on education and community engagement, including delivery of workshops and sessions in schools, community centres and the Environmental Education Centre at Hornsey Reuse & Recycling Centre. • Trial supply of compostable liners for free to residents on selected rounds to encourage participation in food waste recycling service – ongoing since March 09. • Service change to reduce amount of uncontracted/flytipped trade waste being collected with household waste, with trial of coloured bags for flats above shops refuse collections to enable better identification of non-household waste – Aug 09. • Working with ReStore Community Projects to improve capture of recyclables or reusable bulky items at interface with Haringey Enterprise - ongoing. • On-the-go recycling bins in public places and recycling of street cleansing waste, in place.

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													<p>Best Practice</p> <p>During previous benchmarking exercises the Council has compared itself with the highest performing Borough within London: Bexley Council, to enable signposting of best practice. As a beacon Authority for waste and recycling as well as the highest performing Authority for NI192 within greater London, many lessons can be learned from Bexley. In terms of benchmarking it has several significant differences that mean Haringey would be unable to achieve similar recycling and composting rates.</p> <p>To assist us with this exercise Haringey have become active members of the NLWA '50% club' which is a vehicle to share best practice amongst the North London Borough's. The club is still in its infancy but over the next months members will hear from invitee Authorities to the group about successful schemes and initiatives and generally share best practice. Haringey has also actively engaged with WRAP (Waste and Resources Action Programme) who provided links with several Authorities who are performing well in selected service areas.</p> <p>In terms of authorities to benchmark against, Haringey will be looking at the following authorities who are in our family group and examining their service strength areas:</p> <p>Ealing – Doorstep recycling service collects a wider range of materials than Haringey and encourages participation with focussed communications. Flats recycling is widespread and supported by housing association information networks.</p> <p>Camden – Flats recycling services and Bring Sites cater for upwards of 40,000 residents with high tonnages collected.</p> <p>Islington – Flats recycling and waste reduction are two strength areas for Islington.</p> <p>Emerging Risk No emerging unmanaged risk.</p>

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													<p>Performance discussion date Performance against 192 and other indicators is regularly reviewed by managers within the service. This indicator will be discussed at the Frontline Services Performance SMT in September and the Urban Environment performance DMT in September.</p> <p>Equalities Impact Environmental Resources' communications plan for engaging residents on recycling aims to take into account of the diverse range of languages and communities within Haringey and overcome barriers to residents participating in services:</p> <ul style="list-style-type: none"> - Full translations of key service leaflets into the most widely spoken community languages. - Maximising the use of imagery and clear, easily understood guidance in all communications materials. - Face-to-face engagement through door-knocking and attendance at public and community events, using staff with community languages wherever possible such as on weekend 'blitz' engagement campaigns. - Workshops delivered in schools (allowing key messages to be taken home to households that may not speak English as a first language) and to community and faith groups. - Assisted recycling collections provided to residents who require this service. <p>The percentage of people who think recycling services are excellent or very good :- White British 68%, Other White 65%, Asian 67%, Caribbean 59%, African 64%, Mixed and Other 70%, Women 69%, Men 63%, Age 18-34 66%, 35-59 66%, 60+ 65%</p>	
NI 195a	Percentage of highways that is assessed as having deposits of litter that fall below an acceptable level	10%	12%	6%	10%	✓	↑	6%	10%	✓	↑	6%	10%	Data is reported by ENCAMS. Data for tranche 2, August to November, will be available for reporting in December.
NI	Percentage of highways	22%	24%	14%	20%	✓	↑	14%	20%	✓	↑	14%	20%	Data is reported by ENCAMS. Data for tranche 2, August to

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195b	that is assessed as having deposits of detritus that fall below an acceptable level													November, will be available for reporting in December.
NI 195c	Percentage of highways that is assessed as having graffiti that fall below an acceptable level	3%	3%		4%	3%			4%	3%				Data is reported by ENCAMs. Data for tranche 2, August to November, will be available for reporting in December.
NI 195d	Percentage highways that is assessed as having fly-posting that fall below an acceptable level	1%	1%		1%	2%			1%	2%				Data is reported by ENCAMs. Data for tranche 2, August to November, will be available for reporting in December.
NI 198a(i)	Children travelling to school – mode of transport usually used - 5-10 years - cars (including vans and taxis, even if a taxi is carrying more than one child)	20.0 %	19.5 %		Not measured for Quarters					19.5 %				Data reported here is from the Haringey School Census provided by Children and Young Peoples Service. TfL will report data for this indicator to the Audit Commission using School Census figures provided to them by DfT. TfL are still in discussion with DfT about reporting arrangements. The School Travel Plan will undertake targeted work with schools over the coming months to increase the numbers of pupils using sustainable modes of transport to travel to school.
NI 198b(i)	Children travelling to school – mode of transport usually used - 11-16 years - cars (including vans and taxis, even if a taxi is carrying more than one child)	5.4 %	4.8 %		Not measured for Quarters					4.7 %				Data reported here is from the Haringey School Census provided by Children and Young Peoples Service. The GLA have advised that the 08/09 figure has not been finalised and an update will be reported for this indicator in September 09. The 09/10 outturn will be based on the school census to be undertaken in January 2010. TfL will report data for this indicator to the Audit Commission using School Census figures provided to them by DfT. TfL are still in discussion with DfT about reporting arrangements. The School Travel Plan will undertake targeted work with schools over the coming months to increase the numbers of pupils using sustainable modes of transport to travel to school. This work will recommence in earnest at the start of the new school year. The target for this indicator remains challenging but

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QoL23 NI 4	% of people who feel they can influence decisions in their locality	40.3 %	43%	Not measured for Quarters								42.9 %				achievable. Final published Place Survey result from Communities and Local Government